



## Specific Short Course

### TPA Specific Short Course

There are two standard short courses available.

These have been developed to provide flexibility in the provision of TPA compliance training. They also allow a company to choose which part of the Act is most relevant to the business.

Each course provides an overview of the Trade Practices Act and discusses the work of the ACCC. This provides context and understanding of the objectives of the Act.

One Short Course concentrates on Part V (Consumer Protection) and therefore tends to cover business to consumer situations. It is most suitable for manufacturers or suppliers that sell products or services to distributors or retail outlets.

The other Short Course concentrates on Part IV (Restrictive Trade Practices) and therefore tends to cover business to business situations. It is most suitable for retailers or resellers that sell products or services to the public.

TPA Compliance Short Courses are:

- around 2.5 hours for each course
- Conducted in simple, everyday language with a commercial bias
- Focuses on the needs of sales, marketing and retail managers
- Based on material sourced from the ACCC
- Accompanied by a comprehensive course handbook
- Use real cases as examples and training aids
- Interactive and encourages discussion.

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