



# Customised Course

## TPA Customised Course

We conduct TPA compliance courses that are customised to meet the specific needs of clients. This is achieved by focusing the course content on areas of the TPA that are most relevant to the organisations operations.

Practical examples and case studies are developed to reflect company requirements.

The course covers a broad range of TPA topics including:

1. Understanding the Trade Practices Act
2. Restrictive trade practices (Section IV)
3. Consumer protection (Section V).

Emphasis is given to areas that are most relevant to the companies TPA risk profile and operational environment.

The number of places on a course may be limited to ensure that sufficient time can be devoted to ensuring that participant questions are answered and any areas of concern are discussed and clarified.

The course can be completed in a half day or less.

TPA Compliance Customised Courses are:

up to 4 hours in one or two sessions

conducted in simple, everyday language with a commercial bias

interactive - using both current examples and relevant case studies to encourage discussion and enhance learning

accompanied by a comprehensive course handbook as a reference for participants to retain.

For further information contact:

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