

Refunds Policy

This refund policy is limited to subscriptions to the News and Information Bulletin service offered on this web site.

Subscription Cancellation

If for any reason whatsoever, a subscriber that registers through this web site is dissatisfied with the service provided, they may cancel their subscription and receive a pro rata refund less administration costs.

To cancel a subscription, a written request must be sent to Tethys Consulting either by mail or email to the contact address shown at the end of this refunds policy.

A request for cancellation will be processed within three working days of receipt of the request and will become effective the last day of the month in which the request is received.

No explanation is necessary when making a request to cancel a subscription; the decision is entirely at the discretion of the subscriber and no correspondence will be entered into by Tethys Consulting or its agents.

Subscription Refunds

The amount of the subscription refund will be equal to the monthly subscription fee for each month that is cancelled less the fixed administration costs as described following.

The administration costs include registration and cancellation of the subscription and are fixed at \$31.00 excluding GST

The monthly subscription fee is fixed at one twelfth of the annual subscription less administration costs and is equal to \$12.00 per month excluding GST

Unless otherwise requested, the amount to be refunded will be made by direct credit to the subscriber's account according to the details held on file.

Refunds will not be made by cash.

Exclusions

This refunds policy does not apply to any products or services provided by Tethys Consulting Pty Ltd other than the services as described in the TPA News and Information section of this web site.

It expressly excludes all other Trade Practices Act compliance related products and services as described in this web site. Those products and services are subject to the agreed terms and conditions described in the client contract provided by Tethys Consulting Pty Ltd.

Contact Details

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